

American

UNDERGROUND SPRINKLER

Professionally Installed... Built to Last!

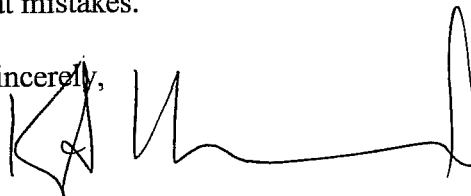
366.6608 * 428.4689

To: South Dakota One Call Notification Board
From: Kurt Hannasch, American Underground Sprinkler
R: Complaint # 0C04-11B

Dear Sirs,

In the described complaint of "failure to hand expose marked facility", it was a failure on my part to do so. These experiences with the South Dakota One Call Notification Board will be used by myself and my employees as a learning experience. American Underground Sprinkler will comply with all regulations regarding excavating in the future. I take pride in the fact that I have built this company single handedly, and in doing so, make it a point not to repeat mistakes.

Sincerely,

A handwritten signature in black ink, appearing to be 'Kurt Hannasch', written over a horizontal line.

Kurt Hannasch
American Underground Sprinkler